



ADDENDUM #1

RFP # 1998-21 Migration of On Premises to Cloud Hosted VoIP Phone System

Original Notice of RFP Issued on: Thursday, August 5, 2021

Response Due Date: Thursday, August 26, 2021 @ 2:00pm

August 11, 2021

To All Prospective Respondents:

The purpose of this addendum is to provide a technical correction and answers to questions raised by potential respondents.

Technical Correction – The Authority will only receive questions in writing to bids@hartfordhousing.org. No questions will be taken by phone. All questions are due in by no later than 2 p.m. on Monday, August 23, 2021.

QUESTION #1 - How many people need an extension? I see you are asking for 85 but on have 51 extensions. What makes up the difference?

ANSWER #1 - The total licenses incorporate all in use physical extensions, virtual extensions without physical devices, some growth capacity and other support extensions.

QUESTION #2 - Can we provide an alternative to Switchvox if we provide replacement phones at no cost to HACH?

ANSWER #2 – No. The Authority is only interested in migration using its current equipment at this time as described in the solicitation.

All other terms and conditions of the RFP remain the same.

Kim Cotharin, Contracting Officer
Housing Authority of the City of Hartford