



ADDENDUM #2

Small Purchase Solicitation # 1932-20 After Hours Answering Services

Original Notice of RFP Issued on: Thursday, June 18, 2020

Response Due Date: Tuesday, July 7, 2020 @ 2:00 pm

June 25, 2020

To All Prospective Respondents:

The purpose of this addendum is to provide an answer to a question raised by potential respondents.

POTENTIAL RESPONDENT QUESTIONS AND ANSWERS:

QUESTION #1: What is the average per call length?

ANSWER: Over the past several months calls have been averaging approximately 1.22 minutes per call.