



ADDENDUM #1

Small Purchase Solicitation # 1932-20 After Hours Answering Services

Original Notice of RFP Issued on: Thursday, June 18, 2020

Response Due Date: Tuesday, July 7, 2020 @ 2:00 pm

June 22, 2020

To All Prospective Respondents:

The purpose of this addendum is to provide answers to questions raised by potential respondents.

POTENTIAL RESPONDENT QUESTIONS AND ANSWERS:

QUESTION #1: What is the fixed monthly rate that the current vendor is charging?

ANSWER: \$1,015.00.

QUESTION #2: What percentage of calls are Spanish bilingual?

ANSWER: Approximately half of the calls the Authority receives are made by Spanish speakers.